10 DEEP RETROFIT CASE STUDIES



lain Walker – Lawrence Berkeley National Lab

Defining Deep Energy Retrofit (DER)

Upgrading/remodeling existing homes to reduce energy consumption by 75%

- Need before and after energy bills (half our homes did not)
- No changes in occupancy, size or use (e.g., home offices)

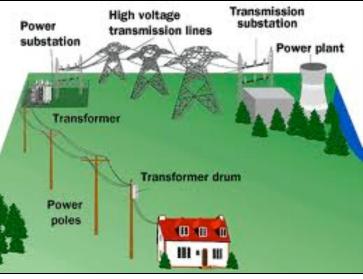
OR

Using less than a threshold value of energy

- E.g., Affordable Comfort Thousand Home Challenge option B:
 - energy use for a household includes number of occupants, house size and local climate

Assessing Performance of DER

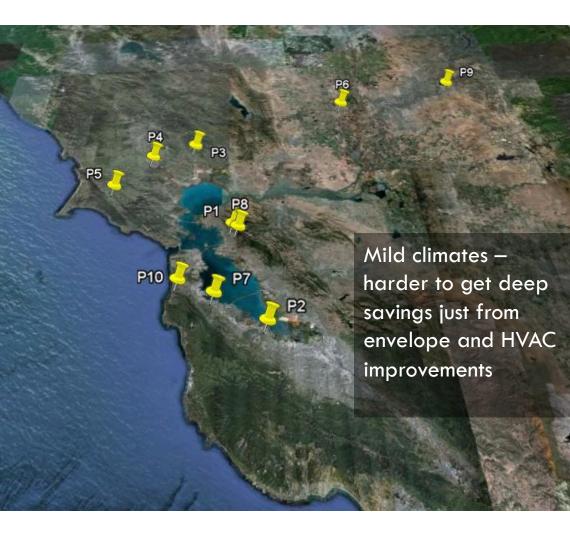
- Site energy performance is the primary metric used in DES. Other metrics maybe more appropriate when considering global or societal benefits.
- The metric used in project planning and assessment has a major impact on the measures implemented and the results achieved.
- Three ways to look at energy:
 - Site energy (billed energy use)
 - Source energy (accounts for hidden losses, conservation of resources and societal benefit)
 - Carbon dioxide equivalent emissions (environmental impact)
- Three ways to normalize:
 - House (closest to energy bill)
 - Person (societal)
 - Square Foot (perversely encourages higher consumption not recommended)



http://science.howstuffworks.com/environmental/energy/power.htm

Project Summaries & Location

| Project ID | Floor Area Pre / Post (sq ft) | Number of Occupants Pre / Post | HERS Index (Post) |
|---------------|-------------------------------------|--------------------------------------|-------------------------|
| P1 | 960 / 1630 | 2 / 4 | 72 |
| P2 | 2780 / 2780 | NA / 2 | 55 |
| Р3 | 1937 / 2357 | NA / 1 | 25 |
| P4 | 1540 / 2510 | 2/2 | 36 |
| Р5 | 800 / 905 | NA / 3 | 86 |
| P7 | 3136 / 3288 | 2/2 | 76 |
| P9 | 3114 / 3114 | NA / 4 | 72 |
| P10 | 1503 / 1706 | 2/2 | 25 |



Four Approaches

- 5
- 1. Passive or NZE Home (P1, 3)
 - Extensive rebuilding
- 2. Old home New Home (P2, 4, 5, 6, 7, 8, 10)
 - Bring home up to current energy code
- 3. Newer home fixing construction failings (P9)
 - Bring home up to current energy code
- 4. Energy Aware Occupants (P4, 7, 9)
 - Good envelope + HVAC = big influence of occupant behavior/awareness

Monitoring

- Monitor all significant end uses at the electrical panel & gas appliance, avoiding any intrusion on living space
- Provide real-time feedback to occupants – web-based: "Check-it"
- Real-time access to data to facilitate detection of faults, communication failures, changes in load profile, etc.
- Wireless communication- no clutter in the home
- One minute resolution that allows precise characterization of load profiles



| | P1 | P2 | P3 | P4 | P5 | P6 _N | P6 _s | P7 | P8 | P9 | P10 |
|---|----|----|-----------|-----------|----|-----------------|-----------------|-----------|-----------|-----------|-----|
| Building Enclosure | | | | | | | | | | | |
| Super Insulated (100% > T-24) | | | Х | | | Х | Х | | | | |
| Highly Insulated (50% > T-24) | Х | | | | Х | | | | | | |
| Insulated (Meets T-24) | | Х | | Х | | | | Х | Х | Х | Х |
| All Triple Pane Glazing | | | Х | | | | | | | | |
| All Double Pane Glazing | Х | Х | | Х | Х | Х | Х | | | Х | Х |
| Passive House Standard < 0.6 A CH ₅₀ | | | Х | | | | | | | | |
| R-2000 Standard <1.5 A CH ₅₀ | Х | | Х | | | | | | | | |
| Energy Star V. 3 < 5 ACH ₅₀ | Х | | Х | | Х | | | | | Х | |
| HVAC | | | | | | | | | | | |
| Heat/Energy Recovery Ventilation | Х | Х | Х | | Х | | | | | | |
| Electric Resistance Heating | Х | | | | Х | | | | | | |
| Heatpump Heating and Cooling | | Х | Х | | | | | | | | |
| A/C with Evaporative Cooling | | | | | | | | | | Х | |
| Solar Thermal Combisystem | | | Х | | | | | | Х | | Х |
| Night Ventilation Cooling | | | | Х | | Х | Х | | | Х | |
| DHW | | | | | | | | | | | |
| Electric Resistance | | | | | Х | | | | | | |
| Heatpump | | Х | | | | | | | | | |
| On Demand Condensing Natural Gas | Х | | | Х | | | | Х | | | |
| Tank Natural Gas | | | | | | | | | | Х | |
| Solar Thermal w/ Condensing N. Gas Backup | | | Х | | | Х | Х | | Х | | Х |
| User Behavior | | | | | | | | | | | |
| Baseload Below 225 Watts | Х | | | Х | Х | Х | ? | Х | | Х | Х |
| Baseload Above 225 Watts | | Х | Х | | | | | | Х | | |
| Renewable Energy | | | | | | | | | | | |
| PV | | Х | Х | Х | | Х | Х | | Х | | Х |
| Solar Thermal | | | Х | | | Х | Х | | Х | | Х |

P1 Project Description

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1904 Craftsman Bungalow Berkeley, CA

 $Pre: 960ft^2 \implies Post: 1,630ft^2$

- Original home no insulation,
 1 natural gas floor heater on the 2nd level
- House raised, & the ground floor rebuilt to legal height
- Project guided by European Passive House principles
- 4 bedrooms, 2 baths, 4 occupants, home office



| P1 | Pre-Retrofit | Post-Retrofit |
|-----------------------|---|---|
| ENVELOPE | | Code Compliant |
| Wall Insulation | None | 1 st floor: 5.5" cellulose - R19 2 nd floor: 3.5" cellulose; 2" ext. XPS - R23 |
| Attic/Roof Insulation | Some fiberglass | 10" cellulose in attic floor- R38 |
| Foundation Insulation | None | 1" XPS slab perimeter - R5 3" Polyiso over slab with thermally broken wooden sleepers - R21 |
| Windows | Single pane wood frame, double hung | 2-pane, Low E, argon, wood frame – U-0.3, SHGC-0.35, VT- 0.54 |
| Air Leakage | | 271 CFM ₅₀ , 0.0634 CFM ₅₀ /SA, 1.1 ACH ₅₀ |
| MECHANICAL | | |
| Cooling | None | Doesn't meet PH spec |
| Heating | Gas floor furnace, ~60% efficient, on 2 nd floor, no dist. | Electric resistance baseboard heaters in each room Cheap & easy – no existing FA |
| DHW | 40-gal gas tank in garage | Gas tankless, 0.84 EF. 11-199 kBtu/hr. |
| Ventilation | Natural | ERV SER 81-83%, exhausts: bath & kitchen, supplies: living room & bedrooms |
| Distribution | None | R6, foil faced flex duct for ERV |
| LIGHTS/APP/MEL | All incandescent lights, old appliances | 100% CFL lights, new Energy Star appliances, small home office |
| | | |

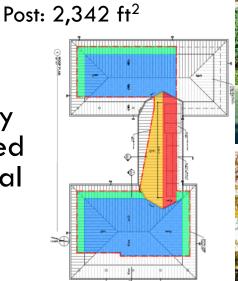
P3 Project Description

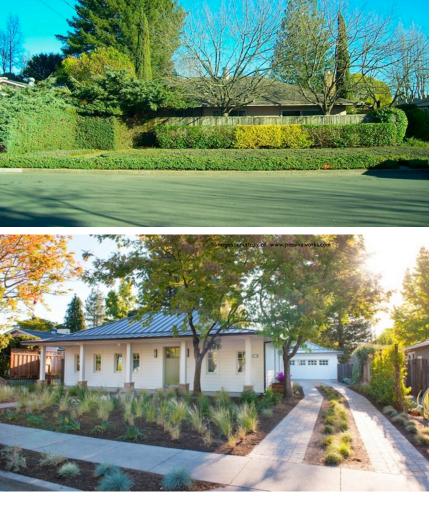
Check out the additional THC webinar hosted by PG&E about this project on 5/2

Two 1958 ranch-style homes connected by a covered breezeway Pre: 1,933 ft² Post: 2,342

The two structures were connected by forming a u-shaped home with a central courtyard

3 bedrooms, 2
 baths, 1
 occupant, home
 office





| P3 | Pre-Retrofit | Post-Retrofit |
|-----------------------|---|---|
| ENVELOPE | Passive | e House = way beyond new house |
| Wall Insulation | None | 1: 3.5" dense-pack fiberglass, 5" EPS - R38 2: 5.5" dense-pack fiberglass, 2.5" EPS - R33 |
| Roof Insulation | Vented attic, R19 batt insulation | 15" blown fiberglass, 2.5" EPS -R68 |
| Foundation Insulation | None | Slab edge: 3.75" rockwool -R16 1: 4.5" EPS - R19 2: 1.5" EPS, .6" Aerogel - R12.5 |
| Windows | U: 1.2 SHGC: 0.8 | 3 pane, wood frame U: 0.12 5; SHGC: 0.53 Super tight |
| Air Leakage | | 151 CFM ₅₀ , 0.0186 CFM ₅₀ /SA, 0.48 ACH ₅₀ |
| MECHANICAL | | |
| Heating & Cooling | Gas boiler, air handler with hydronic coil | Mini-split heat pump, solar hydronic coil on ERV |
| DHW | Gas tank, 0.58 EF | (3) 4'X6' solar thermal panels, 80-gallon insulated storage tank, gas tankless backup 0.82 EF |
| Ventilation | Kitchen & bath exhaust | ERV SER 81-83%, exhausts from bath & kitchen, supplies living room & bedrooms |
| Distribution | R4 ducts in attic | Ducted ERV, all within thermal envelope |
| LIGHTS/APP/MELs | All incandescent lights, old appliances | CFL & LED lights, new Energy Star appliances, 2nd refrigerator |
| RENEWABLES | None | 2.15 kW PV, 3 solar thermal panels |

P2 Project Description

- 1936 English Tudor Revival-Style Home Palo Alto, CA Pre: 2,780 ft² → Post: 2,780 ft²
- Due to architectural significance, efforts made to maintain historical character throughout project
- 5 bedrooms, 3 baths, variable occupancy, home office



| P2 | Pre-Retrofit | | Post-Retrofit | the star - the |
|-------------------------|--|----------------|---|---|
| ENVELOPE | | | | ALL |
| Wall Insulation | None | | 3.5" cellulose - R13 | DX TO |
| Roof Insulation | None | Not quite code | 6.5" open cell spray foam - R2 | 23 |
| Foundation Insulation | None | | 6.5" open cell spray foam - R2 | 23 |
| Windows | Single pane steel frame | • | 2 pane, low E, argon - interior windows, values unknown | storm |
| Air Leakage | | | 2,260 CFM ₅₀ , 0.325 CFM ₅₀ /S | A, 5.7 ACH ₅₀ |
| MECHANICAL | | | | |
| Heating, Cooling, & DHW | Natural gas 40-gal gas DHW heate | tank | 3-ton air to water heat pump, variable speed compressor Very complex! | EER 9-12, |
| Ventilation | Natural | | 2 air handlers, integrated HRV ventilation, bath exhaust fans | 's -continuous |
| Distribution | None | | R6, foil faced flex duct in seal conditioned attic & basement | ed & |
| LIGHTS/APPLIANCES/MEL | All incandes old applian | • · | CFL, halogen & LED lights, new Energy Star appliances | |
| RENEWABLES | None | | 4.3 kW PV | |
| | | | | |

P4 Project Description

1940's Bungalow Petaluma, CA Pre: 1,540 ft² → Post: 2,510 ft²

3-phase retrofit

- 1 1998 prior to moving in
- 2 2004 added renewable energy
- 3 2010 a structural/seismic retrofit
- Phase 4 Planning to reach net-zero carbon
- 1 st home to officially meet THC in CA!
- 2 bedrooms, 2 baths, 2 occupants, home office





| Р4 | Pre-Retrofit | Post-Retrofit | |
|----------------------------|---|---|----------------|
| ENVELOPE | | | |
| Wall Insulation | None | 1: 5.5" dense pack cellulose - R19 2: 3.5" dense pack cellulose - R13 | |
| Roof Insulation | None | 12" loose fill cellulose - R-43 | |
| Foundation Insulation | None | Stem wall: 1.5" XPS - R7 exterior | |
| Windows | 1 - pane aluminum frame | 2-pane, Low E, argon filled, fiberglass frame U: 0.32 | |
| Air Leakage | | 1,983 CFM $_{50}$, 0.322 CFM $_{50}$ /SA, 5.4 ACH $_{50}$ | |
| MECHANICAL | | | |
| Heating & cooling | Gas furnace, 40% eff | Condensing gas furnace, variable speed fan, 2-stage gas valve, 96.1 AFUE, 200 ft ² of Sola with 500 CFM supply fan | rWall |
| DHW | Gas tank, 0.58 EF | Condensing gas tankless, .80 EF, demand recirc pump | |
| Ventilation | Kitchen exhaust, vented to inside | Bath & kitchen exhaust, natural vent stack; Solo fresh air supply fan | arWall 500 CFM |
| Distribution | Sheet metal ducts | Manual central dampers added to ducts, suppl 61CFM; return leakage: 99 CFM | y leakage: |
| LIGHTS/APPLIANCES /MELs | All incandescent lights, old appliances | CFL & LED lights, top 10% Energy Star appliar | nces |
| RENEWABLES | None | 2.5 kW PV | |

P5 Retrofit Description

- 16
- 1920's 2-bedroom house Pt. Reyes Station, CA Pre: 800 ft² → Post: 905 ft²
- Community Land Trust Association of West Marin (CLAM) bought the property & funded the retrofit to rent to "very lowincome households"
- 2 bedrooms, 1 bath, 3 occupants





| P5 | Pre-Retrofit | Post-Retrofit |
|-----------------------|-------------------------------|---|
| ENVELOPE | | |
| Wall Insulation | 3.5" fiberglass batts | 3.5" cellulose, 1" ext XPS - R18 |
| Attic/Roof Insulation | Some fiberglass batts | 16" loose fill cellulose - R57 |
| Foundation Insulation | R-19 fiberglass batts | Sealed crawl space, 11.5" blown cellulose in floor framing - R41 |
| Windows | Single pane aluminum frame | 2-pane, Low E, argon filled, fiberglass frame. Unknown values |
| Air Leakage | | 292 CFM $_{50}$, 0.097 CFM $_{50}/{\rm SA}$, 2.4 ACH $_{50}$ |
| MECHANICAL | | |
| Heating | Wood fireplace | Electric wall radiators |
| DHW | | 40-gal. electric tank; EF 0.88 |
| Ventilation | | Bath & kitchen exhaust, point source ERV |
| LIGHTS/APPLIANCES/MEL | | Mostly CFL, very low MELs |

P6 Retrofit Description

1932 / 1934 Ranches Davis, CA North – 1462 ft² South – 1496 ft²

•Two existing homes were moved to a nearby site.

•2x stud wall homes with solar thermal are occupied by members of local co-housing association.

North-5 bedroom, 1 bathroom, 5 occupants
South-3 bedroom, 1 bathroom, 3 occupants



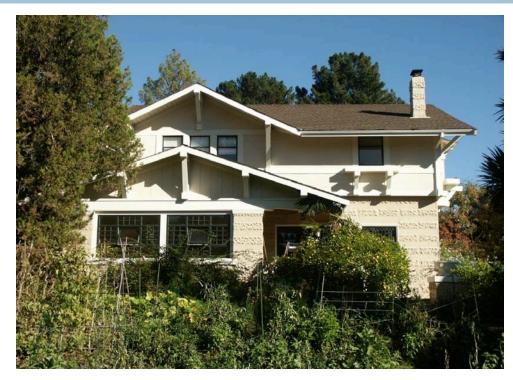
| P6 | Pre-Retrofit | Post-Retrofit |
|-----------------------|-------------------------------|--|
| ENVELOPE | | |
| Wall Insulation | None | 7" cellulose – R25 |
| Roof Insulation | Some fiberglass batts | 13" loose fill cellulose – R44 |
| Foundation Insulation | None | Sealed crawlspaces, 2" rigid XPS interior stem wall, 6" low density spray foam at rim joist |
| Windows | Single pane aluminum frame | North - 2 pane, Low E, argon filled, fiberglass frame U: 0.33 SHGC: 0.18 South – Refabbed existing windows with 2 nd pane |
| Air Leakage | | North - 991 CFM50, 5.1 ACH50 South – 1114 CFM 50, 5.6 ACH50 |
| MECHANICAL | | |
| Heating and cooling | | Direct vent, gas fireplace |
| DHW | | North – Solar thermal preheat, condensing gas tankless South—Integrated storage solar thermal preheat, condensing gas tankless |
| Ventilation | | Bath and kitchen exhaust, Whole house fan |
| Distribution | | none |
| LIGHTS/APPLIANCES/MEL | | Mostly CFL |
| RENEWABLES | | PV to be installed 2012 |

P7 Project Description

1910 Craftsman San Mateo, CA

 $\mathsf{Pre: 3136ft^2} \longrightarrow \mathsf{Post: 3288ft^2}$

- House within a house concept, using kitchen and rear zone as primary living space in winter. Insulated entire home, maintaining architecturally significant interiors, increased comfort and hope to achieve 1000 home challenge with future PV installation.
- 3 bedroom, 2.5 bath, 2
 Occupants









| P7 | Pre-Retrofit | Post-Retrofit |
|-----------------------|--|--|
| ENVELOPE | | |
| Wall Insulation | None | Rear Zone: 5.5" BIB, 1" polyiso – R23 Upstairs: 3.5" blown fiberglass – R13 Downstairs: None |
| Roof Insulation | Some fiberglass batts | 5.5" BIB, 2" polyiso – R36 Rear Zone Ceiling: 7.5" BIB – R30 |
| Foundation Insulation | None | 2" Polyiso under floor joists – R12.9 |
| Windows | Single pane aluminum frame | Rear Zone: 2 pane, Low E, argon filled, fiberglass frame - U: 0.28 SHGC: 0.27 Rest of House: Old, leaky double hung wood frame, single pane |
| Overall UA value | | |
| Air Leakage | 8432 CFM50 | 5336 CFM50, 10.8 ACH50 |
| MECHANICAL | | Mostly not sealed |
| Heating and cooling | 119kBtu/hr gas furnace AFUE 75-80% | (2) 26-40kBtu/hr gas furnaces, three stage variable speed blower, 95% AFUE |
| DHW | Tankless gas heater & 40 gal | Condensing Gas Tankless with 2 gal??? integrated storage tank |

P8 Project Description

1915 Craftsman Bungalow Oakland, CA Pre: 1440ft² → Post: 1440ft²

- Super Green Retrofit– LEED Platinum rated, greywater, rainwater, sustainable materials and landscaping, low flow fixtures + energy efficiency
- 3 bedroom, 1.5 bath, 4
 Occupants



| P8 | Pre-Retrofit | Post-Retrofit |
|-----------------------|---|--|
| ENVELOPE | | |
| Wall Insulation | None | 3.5" blown cellulose – R13 |
| Roof Insulation | Some fiberglass batts | 4" closed cell spray foam – R 28 |
| Foundation Insulation | None | Fiberglass batts – R19 |
| Windows | Single pane wood frame | Most windows replaced with 2 Pane, Low E, Argon, fiberglass frame – U: 0.33 SHGC: 0.3 |
| Overall UA value | | |
| Air Leakage | | 2397 CFM50, 9.3 ACH50 Too leaky? |
| MECHANICAL | | |
| Heating and DHW | Old gas furnace with 2 floor grills, gas tank DHW | 3 panel solar thermal Combi system with 96% efficient condensing gas boiler, 120 gal storage tank, hydronic baseboard radiators, zone controlled |
| Ventilation | None | Bath and kitchen exhaust |
| Distribution | Sheet metal | Insulated Pex |
| LIGHTS/APPLIANCES/MEL | Old, inefficient | New, highest efficiency, CFL & LED lighting, 2 nd Refrigerator in garage |
| RENEWABLES | None | 2.7 kW PV |

P10 Project Description

1938 Cottage Pacifica, CA Pre: 1,440 ft² → Post: 1,745 ft²

- Family-built "Shamrock Shack" remodeled for retirement with goals of resource & energy efficiency, while maintaining original charm with modern comforts
- 2 bedrooms, 1.5 baths, 2 occupants



| P10 | Pre-Retrofit | Post-Retrofit |
|---------------------------|---------------------------|--|
| ENVELOPE | | 25 |
| Wall Insulation | None | 3.5" LD spray foam - R13 5.5" LD spray foam in garden room - R19 |
| Roof Insulation | None | 7.5"- 9.5" LD spray foam - R25-R32 not quite code |
| Foundation Insulation | None | 4.5"- 6" LD spray foam - R16-R22 |
| Windows | Single-pane wood frame | Most windows replaced with 2-pane, Low E, argon, alum. clad; U: 0.29-0.34 SHGC: 0.23-0.32 |
| Air Leakage | | 1,455 CFM ₅₀ , 0.288 CFM ₅₀ /SA, 6.1 ACH ₅₀ Not tight enough? |
| MECHANICAL | | Nor light enoogh. |
| Heating & DHW | Wood fireplace | Woodstove, 75% thermally efficient; 2-panel solar thermal combi system with 96% efficient condensing gas boiler, 120-gal storage tank, zone controlled underfloor hydronic |
| Ventilation | None | Bath & kitchen exhaust |
| Distribution | None | Insulated PEX |
| LIGHTS/APPLIANCES/ MEL | Old, dark, inefficient | Energy Star appliances, CFL, LED & halogen lighting, skylights, & solar light tubes |
| RENEWABLES | None | 3.3 kW PV |
| | | |

P9 Project Description

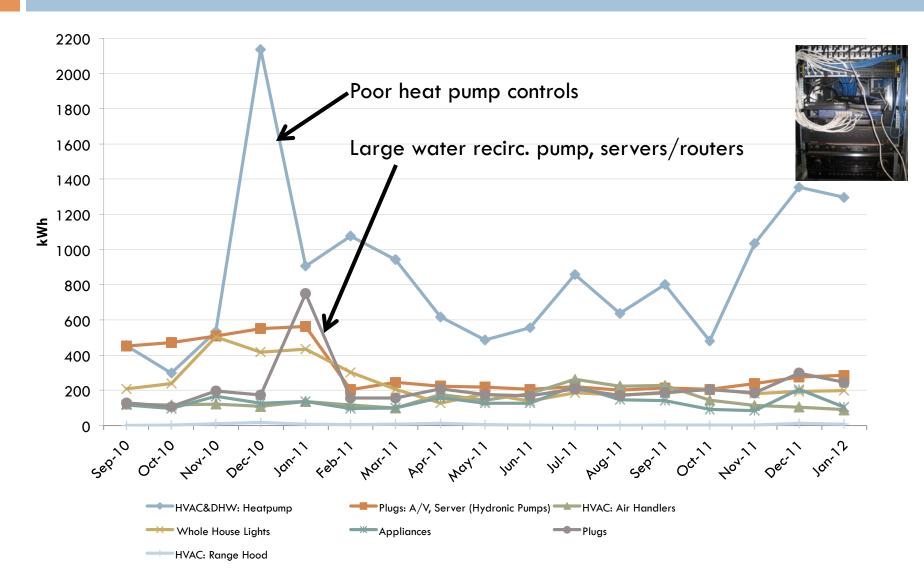
1998 Tract Home Folsom, CA Pre: 2,850 ft² → Post: 2,850 ft²

- SMUD Advantage home with a significant energy upgrade & a kitchen remodel
- Increased insulation, air sealed, lighting retrofit & an extensive HVAC overhaul
- 3 bedrooms, 2.5 baths, 4 occupants

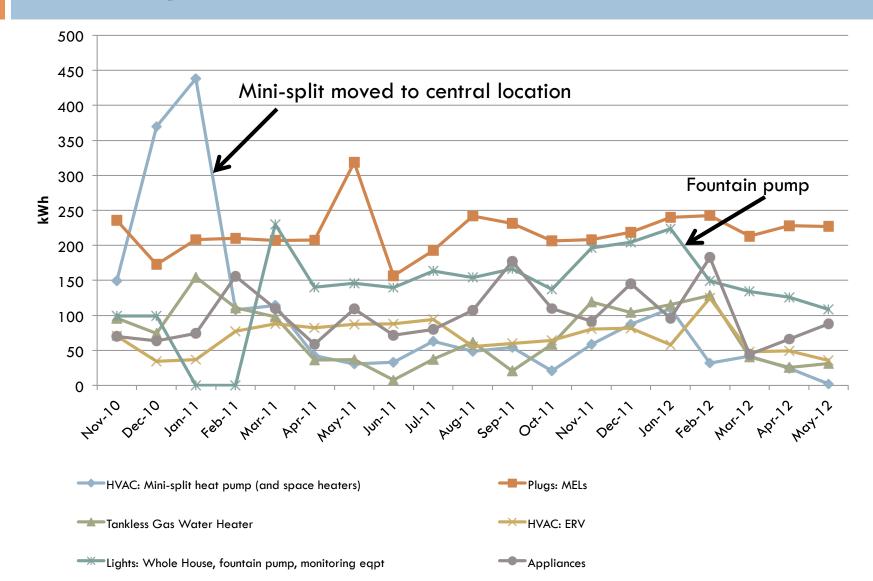


| P9 | Pre-Retrofit | Post-Retrofit |
|----------------------------|--|---|
| ENVELOPE | | |
| Wall Insulation | Poorly installed Fiberglass batts -R13 | Fiberglass batts - R13, improved installation & air sealed in Kitchen & stairs, insulated attic knee wall |
| Roof Insulation | Blown fiberglass | Increased to R40 |
| Foundation Insulation | Uninsulated slab on grade | Garage ceiling R-19 batts did not fill joist space, filled with cellulose |
| Windows | Double pane vinyl frame, Low E | Added interior foam filled plantation shutters |
| Air Leakage | 1,879 CFM ₅₀ | 1,227 CFM ₅₀ , 0.183 CFM ₅₀ /SA, 2.44 ACH ₅₀ |
| MECHANICAL | | |
| Heating | 78 AFUE forced air furnace, 100 kBtu/hr | 96 AFUE two-stage condensing furnace, disabled 2 nd stage to limit capacity to 35 kBtu/hr |
| Cooling | Old 3.5 ton, 8 or 10 SEER | 2-ton, 17 EER with evaporatively cooled condenser coil, charged refrigerant, replaced txv |
| DHW | 40-gal. gas tank | 40-gal. gas tank, insulated, recirc pump |
| Ventilation | Bath & kitchen exhaust | Night ventilation cooling integrated into 350W air handler. Bath exhaust, range hood |
| Distribution | R6 foil faced flex duct, unbalanced | Balancing dampers, repositioned ducts, buried in insulation, new return from master bed, jumper ducts, 2" MERV 8 filter, adjustable registers w/curved grills |
| LIGHTS/APPLIANCES /MELs | Incandescent | 11 Watt LED recessed can fixtures, mix of CFL & LED everywhere else, new appliances exceed Energy Star by 10-15%, smart strips on all A/V & computers |

Fixing problems with complex systems

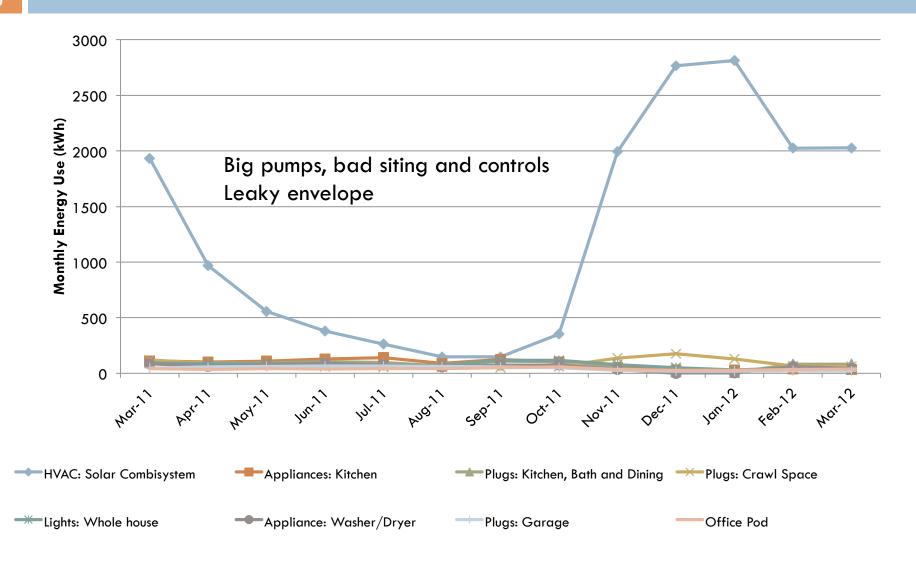


Fixing problems with complex systems & occupant education

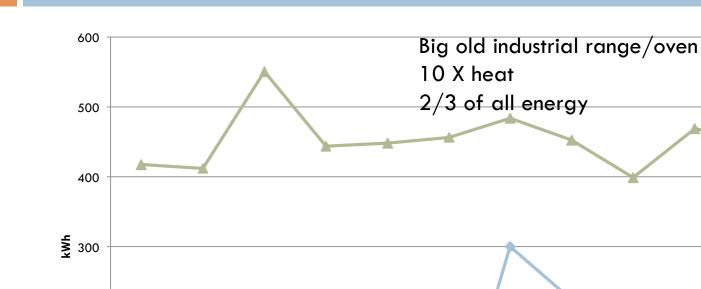


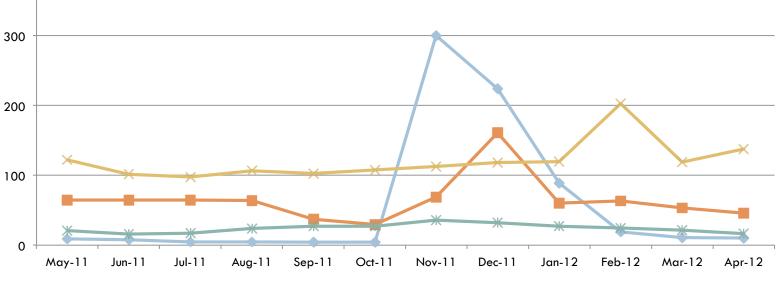
Not Fixing Problems with complex

systems

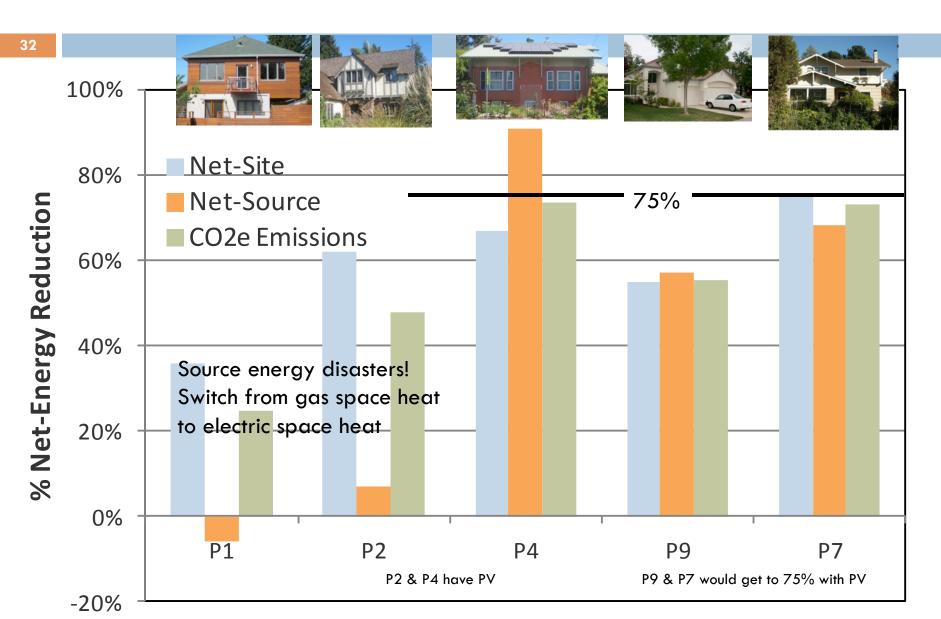


Not replacing old appliances

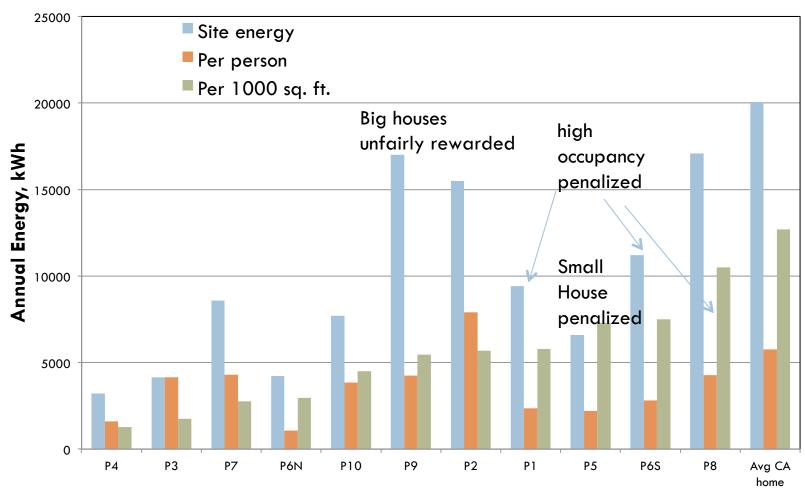




Energy Metric Selection

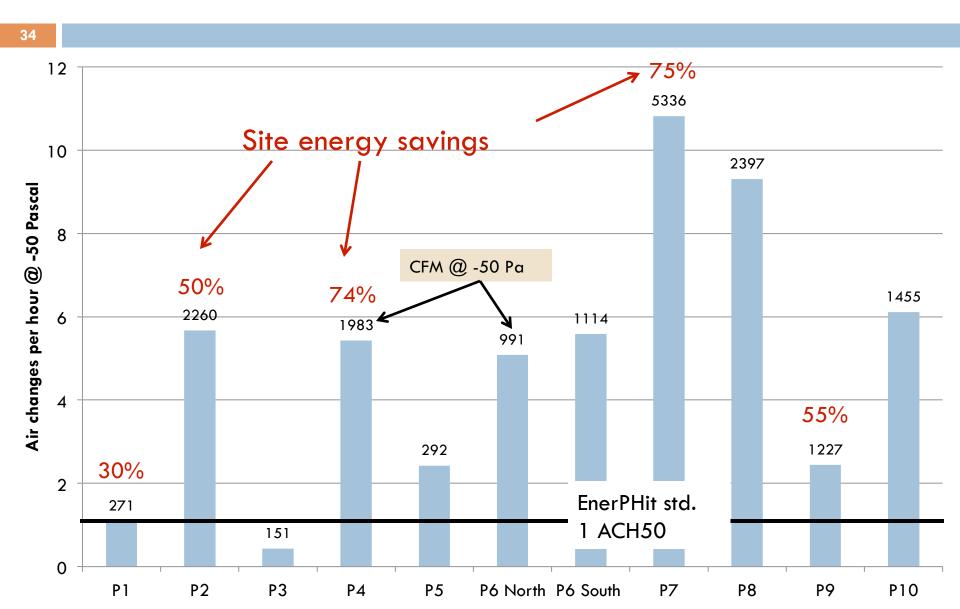


Normalization Metric Selection

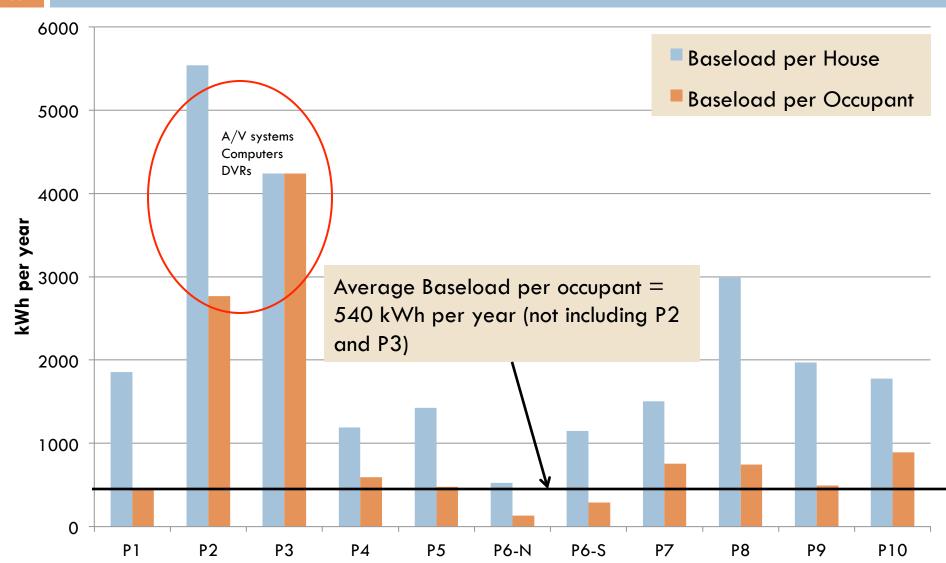


Houses ordered by energy use per 1000 sq.ft

Airtightness of DEU



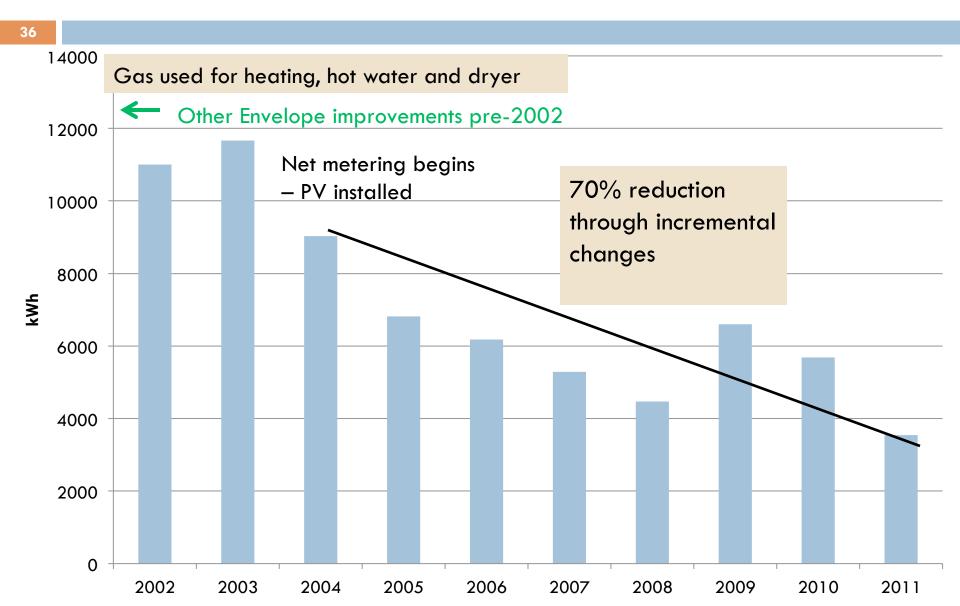
Average Baseload Comparison, Per House and Per Person



35

Staged Improvements





Cost – strongly target remodels

- 37
- Costs of DES are often quoted as \$100K (total remodel cost)
- We assessed *incremental costs* from a baseline code compliant remodel, not total project costs
- □ Incremental costs of these DESs ranged from \$10K -\$57K
 - Only half houses in study: Unsubsidized PV, complex HVAC, HRV/ERV fully ducted systems, consultants (!)
- High cost, technologically novel or complex approaches not recommended stick to readily available technology that is also easy and cheap to maintain, replace or repair in the future

Remodeling Context

- 20 million remodels each year
- More than \$150B
- 1% of US households spend >\$100k on remodels each year
- Kitchen remodel costs \$64K-\$120K

Results & Guidance

What's your objective?

- Occupant = lower energy bills = site energy
- Utilty/Govt. = societal good = source energy or CO2
- Reduce energy use = per house or per person normalization NOT per square foot

Keep it simple:

- Complex/innovative systems led to high energy use and system failure
- Complex/unusual systems lead to problems that are hard to fix (noone in yellow pages)
- Going hydronic: combi-systems had problems matching loads
 & pump energy not well understood

Results & Guidance

□ The DERs were generally successful:

- Net-site energy reductions from 35.6% to 75.1%,
- Net-source reductions from -6% to 90.9%
- CO2e reductions from 24.6% to 73.5%
- Site energy reductions >60% did not guarantee source energy or carbon performance
 - Be careful about going all electric causes problems in source energy/CO2
- Heating & DHW still make up the majority (>50%) of annual energy use in most projects
- Occupants surprised at where energy goes "always on" baseload: second refrigerator and fountain pump in Passive House, computers, A/V, servers, routers
- Ventilation
 - HRV/ERV common ERVs recirculate moisture not recommended
 - Not enough kitchen/bath exhaust with HRV/ERV installations
 - Kitchen recirc fans not acceptable

Results & Guidance

- Aim for compliance with current building energy codes
- Keep it simple: Deep savings achievable with ordinary equipment/ insulation
 - Complex/innovative systems led to high energy use and system failure
 - Complex/unusual systems lead to problems that are hard to fix (noone in yellow pages)
 - Going hydronic: combi-systems had problems matching loads & pump energy – not well understood
- Always: air seal, insulate, fix windows, upgrade lighting and appliances
- Details, details, details: watch out for: second refrigerator and fountain pump in Passive House, computers, A/V, servers, routers
- □ Don't require PV or SHW do them last