# ET Summit 2023

Presented by





# **Electrifying the Future** SCE Building Electrification Programs

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Energy for What's Ahead™

#### ET Summit 2023



- **SCE's Pathway 2045.** A strategic plan for carbon reduction; demonstrates the need for 30% penetration of electric heat pumps for water and space heating in California by 2030 and 70% by 2045.
- **Challenges.** Limited consumer and contractor awareness, product availability, technology costs, and accessibility to incentives and financing.
- **Benefits.** HVAC heat pump systems offer cost-effective heating and cooling compared to separate gas heating and electric cooling. They can also manage demand to lower peak-time loads and grid expenses. Continuous efficiency improvements will further decrease electricity consumption.



California set a goal to reduce emissions 40% below 1990 levels by 2030, and 80% by 2050.

#### **Home Emission Sources**



## **SCE Building Electrification Application A.21-12-009**

In December 2021, SCE filed a \$677M, quarter-million heat pump application with the CPUC seeking approval for new Building Electrification (BE) Programs

	BE Ready Home & BE Ready Catalina	BE Business
Volume Targets and Breakdown	<ul> <li>• 200,000 heat pump HVAC and water heating systems</li> <li>• 65,000 panel/circuit upgrades</li> <li>• \$593M of 88% of requested funding</li> </ul>	<ul> <li>• 50,000 heat pump HVAC systems</li> <li>• \$83M or 12% of requested funding</li> </ul>
Incentives and Offerings	<ul> <li>No-cost "BE Ready" electrification readiness assessments <ul> <li>Energy bill and rate analysis</li> <li>Customized BE retrofit plan/assessment report</li> <li>Layering &amp; coordination with other programs</li> </ul> </li> <li>Heat pump equipment incentives</li> <li>Electrical panel, circuit, and wiring incentives</li> <li>Increased incentives for low-income households and ESJ communities</li> <li>Catalina Island program addressing geographic barriers and provides additional support</li> </ul>	<ul> <li>Technical assistance and support for installers and customers</li> <li>Simple prescriptive incentives for high- efficiency HP HVAC systems</li> <li>Increased incentives for businesses located in ESJ communities</li> <li>Layering and coordination with other available programs (e.g., Energy Efficiency)</li> </ul>

# **ESA Building Electrification (BE) Pilot**

This retrofit pilot provides no-cost installation of BE technologies to qualified low-income single-family homes in disadvantaged communities (DACs). To participate, customers need to switch from combustion-based space and water heating to equivalent heat pump systems. A select number of homes will also receive induction cooking appliances and/or efficient electric clothes dryers. The pilot program also covers electrical enhancements, plumbing, and minor home adjustments needed to install the new technologies.

- **Budget:** \$40.8M
- Pilot Duration: 2023 to 2026
- Retrofit Target: ~2,200 homes
- **Strategic Targeting.** Focusing on homes with high cooling loads
- **Bill and Rate Analysis**. Performed for every home to ensure energy/bill savings can be achieved from electrification retrofit prior to commencing work



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### **Strategic Customer Targeting**



## **Early Lessons Learned**

- **Customer Engagement and Outreach.** Contact details like phone numbers and emails can become outdated, reducing their effectiveness. However, success has been seen with mailers, in-person outreach efforts, and word of mouth.
- Customer Awareness, Knowledge, and Attitudes. Further customer education is required to enhance understanding of the advantages offered by BE technologies. Some customers are concerned that electric appliances will lead to higher energy bills.
- **Property Owners of Rented Units.** Owners doubt the no-cost nature of installations; decline to sign Property Owner Authorization or Split Incentive Agreements.
- **High Remediation Cost.** Some installations require extensive extra remediation efforts and costs.

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